



**Link Transit System
Public Transit Advisory Commission (PTAC)
Tuesday, November 14, 2023 @ 5:00 P.M.**

**Meeting to be Held In Person or Virtually on Zoom Platform
425 S. Lexington Avenue, Burlington, NC 27215 in the Municipal Conference Room
(Lower Level)**

OR

<https://us02web.zoom.us/j/89465865802> or Call (309) 205-3325

Meeting ID: 894 6586 5802

AGENDA

- 1) **Call to Order & Quorum** **Chairman**
 - Changes to Agenda / Add On Items
 - Speakers from the Floor – three (3) minutes per speaker
- 2) **Approval of the October Meeting Minutes** **Chairman**
- 3) **Link Transit System Update** **John Andoh**
 - Update on Bus Procurement Page 5
 - Update on Transit Fare Implementation
 - Update on Bus Shelter Project
 - Review of Bus Stop Data Page 11
 - Update on Transit Development Plan and Transit Facility Study
 - Update on Transit Operations from Transdev Page 13
- 4) **Link Transit Operations Report** **John Andoh**
 - Fixed Route & Paratransit Ridership Update Page 14
- 6) **Other Business** **Chairman**
 - Other Items of Interest and Upcoming Events
 - Reports & Questions from PTAC Members
 - Agenda Topics for Next Meeting

Next Meeting Scheduled for: **January 2024**

**ACCESS TO INFORMATION: ALL DOCUMENTS AND DATA CAN BE PROVIDED IN
ALTERNATIVE FORMAT UPON REQUEST**

It is the policy of the Link Transit System to ensure that no person shall, on the ground of race, color, sex, age, national origin, or disability, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity as provided by Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, and any other related non-discrimination Civil Rights laws and authorities.

MINUTES

LINK TRANSIT PUBLIC TRANSIT ADVISORY COMMISSION

Monday, October 16, 2023

5:00 P.M.

Meeting held via Zoom and at 425 S. Lexington Avenue, Burlington, NC 27215 in the
Municipal Conference Room (Lower Level)

MEMBERS PRESENT

Moses Corbett, Burlington (Secretary)
Steve Harrison, Gibsonville
Peter Murphy, Alamance County
Bonita Brown, Burlington (Vice Chair)
John Mathewson, Burlington
Roger Meisenbach, Burlington
Steve Carter, Alamance County
Ralph Harwood, Elon
Brian Doward, ACC

MEMBERS ABSENT

Joyce Harris, Gibsonville
Mike Mills, Burlington (Chair)
Melissa McBane, Elon
Blake Slaughter, Burlington
Chief Armstrong, ACC

OTHERS PRESENT

John Andoh, Transit Manager
Wannetta Mallette, MPO Administrator
Francis Tran, MPO Transportation Planner
Dana Bullock, Transdev
Anthony Johnson, Transdev

Call to Order

Secretary Corbett called the meeting to order at 5:10 PM and welcomed all members and guests.

Secretary Corbett solicited public comments from the floor and requested comments to be limited to three (3) minutes per speaker. No public comments. The meeting agenda was reviewed. No changes were made to the agenda.

Approval of the June 19, 2023, Meeting Minutes

The June 19, 2023 meeting minutes were reviewed. Mr. Meisenbach made a motion to approve the meeting minutes. Mr. Mathewson seconded the motion. All PTAC members voted in approval of the June 19, 2023 meeting minutes.

Discuss Meeting Time for PTAC

Mr. Andoh presented a summary of this item and mentioned that a request was made by Commissioner Carter to look at alternative dates so he can be in attendance. Commissioner Carter suggested 2nd Tuesday at 5 p.m. Mr. Andoh stated he could make this time change

work; however, if the meeting extended past 6 p.m., he would have to depart and conduct the meeting remotely. The Commission discussed this matter briefly and Mr. Meisenbach made a motion, seconded by Mr. Carter. All PTAC members voted in approval of the 2nd Tuesday of the month at 5:00 p.m. as the meeting time, generally every other month (January, March, May, July, September, November). Mr. Andoh stated a meeting will be scheduled for November to realign the schedule.

Link Transit/System Update

Mr. Andoh provided the following to the PTAC regarding Link Transit services. Regarding the bus procurement, he mentioned that the BYD buses are in service and are running well. He mentioned that the bus procurement plan changed and was discussed with City Council in July has changed due to issues with ARBOC obtaining chassis. The purchase order for the five replacement vehicles was cancelled and issued to Gillig for five 29 foot buses and to ABC Bus for three low floor paratransit vehicles. The commissioners asked questions regarding electric bus range, capacity and funding for the change in vehicles to which Mr. Andoh answered. Regarding the fare implementation, Mr. Andoh summarized the new fare structure approved by City Council after a public hearing and mentioned the effective date would be December 18, 2023. He further explained that the processes to set up fare collection are underway. Mr. Murphy asked if paratransit fare was \$2.00. Mr. Andoh said no, it's the same as fixed route as he originally suggested. Mr. Andoh went on to discuss the bus shelter project and that five bus shelters have been installed. Mr. Doward asked about bus passengers going to ACC without a destination. Mr. Johnson of Transdev discussed what was occurring with that matter. Mr. Doward suggested an additional bus stop be added before ACC. Ms. Bullock proposed a location to which will be evaluated to see if that can be implemented. A suggestion was also asked about a bus stop closer to the Burlington Senior Center which will need sidewalks and better accessibility. Mr. Andoh stated he will investigate it. A general discussion continued this matter including adding a trash can at the bus stop in Graham at the courthouse on Elm Street as well as details on boardings at bus stops. Mr. Andoh mentioned he can provide that data at the next meeting as that data is used to determine where to place bus shelters. Mr. Andoh continued to discuss the Transit Development Plan and Transit Facility Study and that Kimley-Horn is on board and is starting the effort of the plan, including information gathering and public outreach. Mr. Andoh continued to discuss the Regional Transit Study being conducted by the MPO and that they are looking at route concepts and governance structure. Ms. Mallette said a few words about the project status. Mr. Andoh had Mr. Johnson provide the commission with an update about Transdev and its operations the past month. Mr. Johnson did a presentation and made mention that paratransit demand is growing and that additional paratransit vehicles may be needed, to which Mr. Andoh stated that he is looking into the matter.

Link Transit Operations Report

Mr. Andoh presented the ridership update through September 2023 and discussed the performance of each route.

Other Business

Mr. Mathewson asked about the affordability of fares, to which Mr. Andoh answered. He also asked if notification could start 45 days in advance. Mr. Andoh said he didn't see why not.

Adjournment

Mr. Murphy made a motion to adjourn the meeting and Mr. Meisenbach seconded the motion. All PTAC members voted in approval. Secretary Corbett adjourned the PTAC meeting at 6:10 P.M.

No More Steps or Lifts

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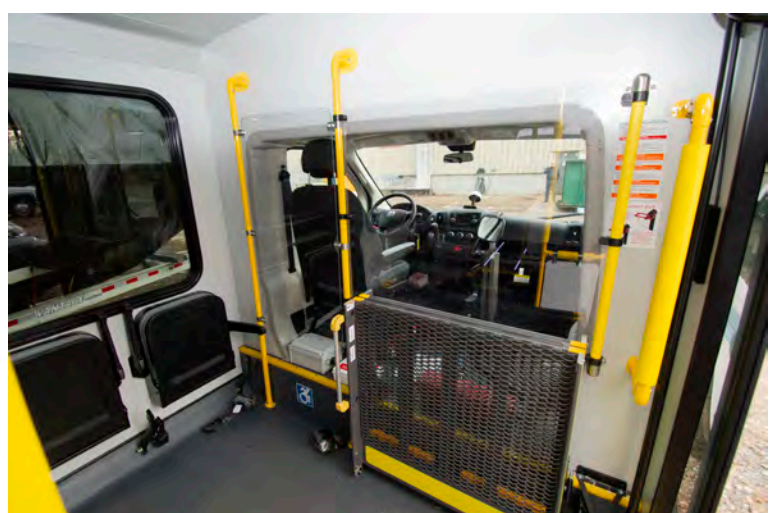
THE LOW FLOOR

SENIORS HAVE BEEN WAITING FOR...



Spacious 14 Passenger Mini Bus

- *Spacious*
- *One Step In - Kneels to curb height*
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Unique & Standard Features in Every Frontrunner

Page 6

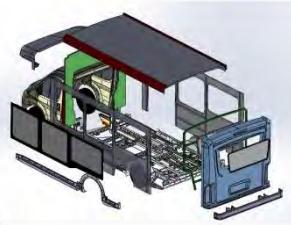
Engine	3.6L Pentastar V6 Transmission	Patented FRP Composite Side & Roof Structure with Pultrusions for Superior Strength	STD	Electric Bi-Fold Door with Grab Handles	STD
Automatic Transmission	6 Speed	10 Gauge Powders Coated Stainless Steel Bumper with Stainless Steel Exhaust	STD	Selected Options More Available	
Front Wheel Drive – No Drive Train/Flat Floor	280 hp 260lbs ft. torque	Vandal Resistant Composite Walls and Ceiling.	STD		
GVWR – Lightweight/High Strength Material = Best in Class Fuel Economy	9.350lbs	3 Point Seatbelts on all Forward-Facing Seats	STD	Flexible Seating. Up to three (3) Wheelchairs When Needed	3 WC Positions
FTA Altoona Pass/Fail 5 Year/ 150K Mile test Passed (ACED IT!)	Scored 91 Unprecedented Only 1 hour Downtime	Spacious Cabin Height – 87.8” Front & 76.6 Rear	STD	Ventura Heavy Duty Electric 41.5” Clear Opening Sliding Plug Transit Door with Sensitive Edge/LED Access Button with Driver Control	Optional
Tightest Turning Diameter	42.4”	Video Camera Backup Color Monitor	STD	Electronic Controlled 4 Corner Air Suspension ECAS System. Automatic Raise at 5 MPH/ Nose Lowers at 55 MPH for better aerodynamics. High Speed suspension aerodynamics with 100% duty cycle tested and IP67 Certified to operate under 3 feet water or dust. Air bags with drying system and heater at each location to operate and purge in extreme weather conditions	Optional
Wheelbase Exterior Length Exterior Width	179.8” 22’9” 93.2”	Fixed Touring Passenger Windows. Tinted	STD		
Exterior Height Including Rooftop Heat/AC	110”	Automatic Stability Control	STD		
Height at Entry Non-Kneeled	11 ½ “	LED Interior and Exterior Lights	STD		
Self-Leveling Rear Air Suspension with Kneeling Feature	STD	Flat Floor at Entry across interior width on 89.6”	STD		
Roof Mounted Condenser AC - 55K BTUs Heater – 90K BTUs	STD	Manual Light Weight Spring Assist Fold-Out Aluminum Ramp: 34 X 60	STD	4 Corner Air Suspension Kneels Frontrunner to 9¾”	
High Strength Lowered Floor Purpose built Chassis of 101,500 PSI steel. 3X Stronger 1/3 the Weight of 32,000PSI Cold Rolled Steel	STD	Wider Rear Wheel Axle = More Stable Ride. NO Wheel Well Interference at Window Seat	STD	Power Light-Weight Ramp - stows vertically inside bus, with override to operate manually in the event a problem should arise	Optional
Steel Chassis is Hot Dip Galvanized for MOST Corrosion Resistance Available	STD	Waterproof Composite Flooring. Will Never Rot/Swell or Mildew	STD	Call Judy Walcott: 978-600-0490 Gina Ciampa: 978-600-4890 or your Dealer for more information on The Low Floor Frontrunner	



The Fronrunner **Mini Transit Bus** starts as an incomplete cutaway. The Manufacturing process to transform it into a **Mini Transit Bus** includes:

- > replacing the ProMaster chassis with purpose built low floor chassis built in the USA of stronger/lighter **101, 500 PSI steel**, and
- > adding a Composite Bus Structure unlike any cutaway, with patented pultrusions for added strength and durability.

= 5 YR/150, 000 Mile Altoona Passed with Score of 91.

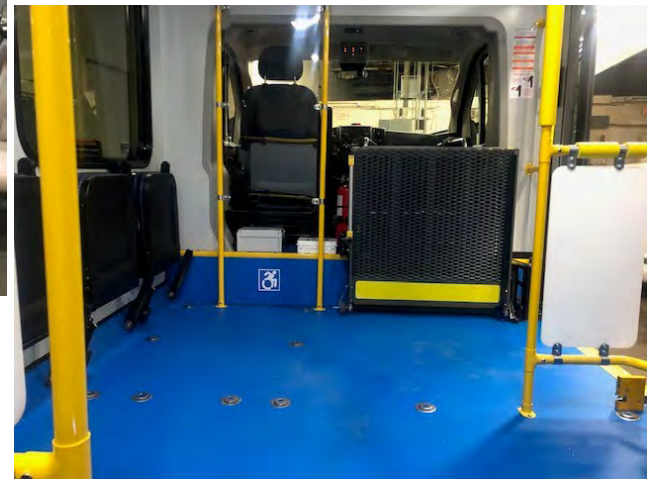
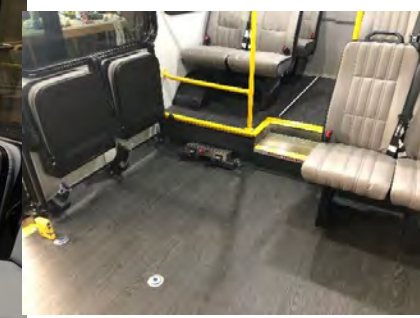
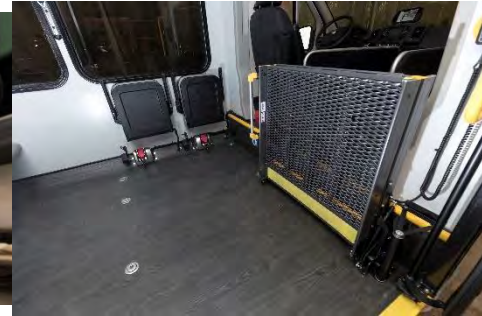


Bus Building Process Flow



Fronrunner Mini Transit Bus





Seating Plans



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121L



101XL



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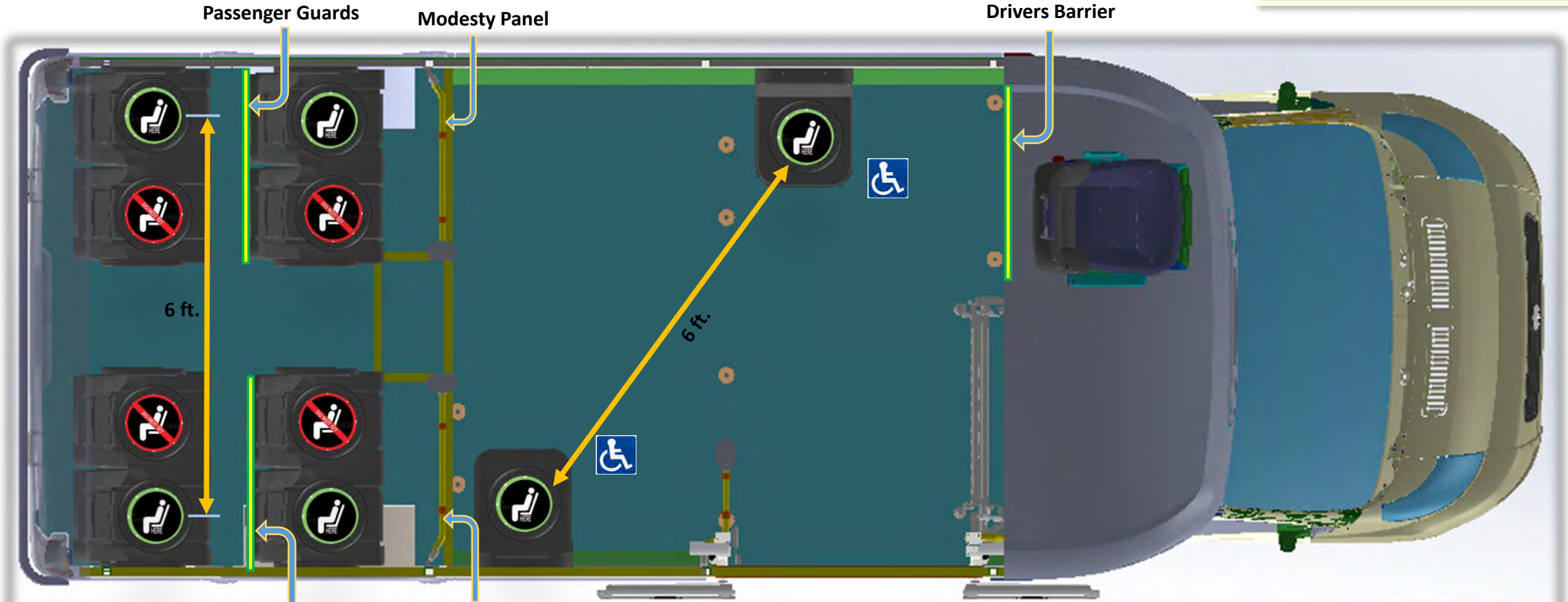
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102C

Frontrunner® Social Distancing Floorplan

4 Passengers + 2 Wheelchairs + Driver
 5 Passengers + 1 Wheelchair + Driver
 6 Passengers + Driver



Modesty Panel
 Passenger' Barrier



Social Distance
 Seat Bands



Monthly Ridership By Route Stop (All Days)

11/12/2023

Applied filters: Date (Arrival Date) BETWEEN 10/01/2023 AND 10/31/2023

Route Name	Pattern Name	Month/Year (Arrival Date)		Oct 2023	
		Stop Order - Sequence	Stop Name	Sum of Passenger Bar	Sum of Passenger Alig
1 Red	1 Red Inbound	0	Alamance Regional Medical Center / Park & Ride Lot (190)	404.00	3.00
		1	University Commons (191)	63.00	14.00
		2	Boone Station Drive / Tiki Lane (inbound) (192)	40.00	20.00
		3	Boone Station Drive / Alamance Crossing (inbound) (193)	56.00	25.00
		4	Garden Road / Walmart (194)	487.00	106.00
		5	Huffman Mill Road @ Forestdale Drive / Brittany Apts. (inbound) (195)	71.00	53.00
		6	Church Street@ Huffman Mill Road (380)	0.00	0.00
			International Dr. (RSA)/Holly Hill Mall (225)	0.00	0.00
		7	Church Street@ Huffman Mill Road (380)	10.00	2.00
			S. Mebane Street @ Delaney Drive (inbound) (198)	1.00	0.00
		8	S. Mebane Street @ Delaney Drive (inbound) (198)	9.00	0.00
			S. Mebane Street @ Saintsbury Dr. / Food Lion (inbound) (199)	12.00	6.00
		9	S. Mebane Street @ Saintsbury Dr. / Food Lion (inbound) (199)	119.00	45.00
			S. Mebane Street @ Trail 2 (inbound) (200)	3.00	4.00
		10	S. Mebane Street @ Colony Apts. (inbound) (201)	0.00	2.00
			S. Mebane Street @ Trail 2 (inbound) (200)	14.00	18.00
		11	Chapel Hill Road / Glenwood Apts. (inbound) (202)	2.00	4.00
			S. Mebane Street @ Colony Apts. (inbound) (201)	5.00	5.00
	1 Red Outbound	12	Chapel Hill Road / Glenwood Apts. (inbound) (202)	20.00	44.00
			Tucker Street @ Center Court / Tucker St Apts (inbound) (203)	3.00	0.00
		13	Tucker St @ Fix St. (inbound) (183)	8.00	6.00
			Tucker Street @ Center Court / Tucker St Apts (inbound) (203)	20.00	37.00
		14	Everett Street @ Fix Street (inbound) (204)	0.00	2.00
			Tucker St @ Fix St. (inbound) (183)	66.00	46.00
		15	Everett Street @ Fix Street (inbound) (204)	24.00	12.00
			Everett Street / Burlington Homes (inbound) (205)	3.00	12.00
		16	E. Webb Avenue @ Gilmer Street (inbound) (206)	2.00	7.00
			Everett Street / Burlington Homes (inbound) (205)	84.00	63.00
		17	E. Webb Avenue @ Gilmer Street (inbound) (206)	35.00	112.00
			Worth Street Transfer Hub/Burlington Downtown (112)	2.00	64.00
		18	Worth Street Transfer Hub/Burlington Downtown (112)	8.00	874.00
		0	Worth Street Transfer Hub/Burlington Downtown (112)	1,172.00	81.00
		1	E. Webb Street @ Tucker Street (outbound) (174)	81.00	67.00
		2	Everett Street / Burlington Homes (outbound) (175)	91.00	70.00
		3	Everett Street @ Fix Street (outbound) (176)	32.00	21.00
2 Orange	2 Orange Inbound	4	Fix @ Tucker St. (outbound) (182)	44.00	48.00
		5	Tucker Street @ Center Court / Tucker St Apts (outbound) (177)	42.00	52.00
		6	Chapel Hill Road / Glenwood Apts. (outbound) (178)	53.00	20.00
		7	S. Mebane Street @ Trail 2 (outbound) (179)	34.00	46.00
		8	S. Mebane Street @ Saintsbury Dr. / Food Lion (outbound) (180)	40.00	183.00
		9	S. Mebane Street @ Delaney Drive (outbound) (181)	0.00	28.00
		10	International Dr (RSA)/Holly Hill Mall (224)	136.00	200.00
		11	Huffman Mill Road @ Forestdale Drive (outbound) (184)	16.00	83.00
		12	Garden Road / Walmart (194)	69.00	435.00
		13	Boone Station Drive/Waltham Dr / Alamance Crossing (outbound) (186)	45.00	83.00
		14	Boone Station Drive / Tiki Lane (outbound) (187)	3.00	43.00
		15	University Commons (191)	70.00	142.00
		16	Alamance Regional Medical Center / Park & Ride Lot (190)	4.00	354.00
	2 Orange Outbound	0	Alamance Community College / Jimmie Kerr Road (377)	134.00	7.00
		1	Graham Park & Ride (141)	144.00	14.00
		2	Elm Street [255] (255)	186.00	24.00
		3	Harden Street @ Atwood Drive (inbound) (256)	5.00	2.00
		4	Hanford Road @ Anthony Road (301)	50.00	60.00
		5	Hanford Road @ Maple Ave (302)	92.00	60.00
		6	ACC Dillingham Center @ Plaza Drive (248)	84.00	29.00
		7	Maple Avenue @ Floyd Street / Family Dollar (inbound) (258)	30.00	5.00
		8	Maple Avenue @ Stokes Street (inbound) (246)	3.00	5.00
		9	Dixie St. @ Salvation Army (inbound) (252)	45.00	69.00
		10	Maple Avenue @ S. Flanner Street (inbound) (260)	9.00	17.00
		11	Maple @ S. Broad Post Office (Inbound) (393)	1.00	45.00
		12	City Hall (Inbound) (394)	13.00	14.00
		13	Worth Street Transfer Hub/Burlington Downtown (112)	1.00	1,010.00
		0	Worth Street Transfer Hub/Burlington Downtown (112)	1,172.00	205.00
		1	City Hall (Outbound) (391)	4.00	0.00
		2	Maple @ S. Broad Post Office (Outbound) (392)	22.00	7.00
		3	Maple Avenue @ S. Flanner Street (outbound) (245)	12.00	10.00
3 Blue	3 Blue Inbound.	4	Salvation Army@Dixie St. (outbound) (251)	25.00	43.00
		5	Maple Avenue @ Stokes Street (outbound) (246)	1.00	4.00
		6	Maple Avenue @ Floyd Street (outbound) (247)	0.00	70.00
		7	ACC Dillingham Center @ Plaza Drive (248)	33.00	84.00
		8	Hanford Road @ Anthony Road (301)	25.00	11.00
		9	Hanford Road @ Maple Ave (302)	65.00	105.00
		10	Harden Street @ Atwood Drive (outbound) (249)	1.00	7.00
		11	Elm Street [250] (250)	45.00	191.00
		12	Graham Park & Ride (141)	63.00	218.00
		13	Alamance Community College / Jimmie Kerr Road (377)	11.00	151.00
	3 Blue Outbound.	0	Harper Senior Center / Azela Circle / Gibsonville (243)	27.00	0.00
		1	Bethel Street @ Dollar General (inbound) (209)	10.00	0.00
		2	NC 100 @ Minneola Street (inbound) (210)	26.00	0.00
		3	Burke Street @ Red Caboose / Downtown Gibsonville (inbound) (211)	121.00	12.00
		4	Burlington Ave @ Apple St. (Inbound) (284)	24.00	3.00
		5	Huffine St (inbound) (282)	10.00	2.00
		6	Alamance Street @ Huffine Street (inbound) (212)	9.00	3.00
		7	Cook Road @ Beth Schmidt Park (310) (310)	1.00	1.00
		8	Manning Ave @ Blakely Hall Ln (inbound) (311)	0.00	0.00
		9	Manning Ave @ Popular (inbound) (396) (396)	0.00	0.00
		10	West Haggard Ave @ Manning Ave (inbound) (312)	0.00	0.00
		11	West Haggard Ave @ North Holt Ave (inbound) (313)	0.00	0.00
		12	S. Williamson Avenue @ Elon Town Hall (inbound) (314)	1.00	0.00
		13	South Williamson Ave @ Ball Park Ave (inbound) (315)	9.00	0.00
		14	South Williamson Ave @ Westgate (inbound) (316)	2.00	1.00
		15	Westbrook Shopping Center @ Food Lion (inbound) (213)	104.00	26.00
		16	Correct Time Plaza @ Church Street (inbound) (214)	50.00	7.00
		17	Forestdale Drive @ Commerce Place (inbound) (216)	7.00	7.00
4 Green	4 Green Inbound	18	International Dr/Academy (Inbound) (285)	36.00	55.00
		19	International Dr. (RSA)/Holly Hill Mall (225)	20.00	5.00
		20	Church Street@ Huffman Mill Road (380)	38.00	35.00
		21	O'Neal Street @ Aldi Grocery Store (218)	57.00	12.00
		22	S. Church Street @ Tarleton Avenue (inbound) (219)	5.00	2.00
		23	Burlington City Park / YMCA (inbound) (220)	58.00	15.00
		24	S. Main Street @ Summit Drive (inbound) (221)	32.00	24.00
		25	S. Main Street @ East 6th Street (inbound) (222)	50.00	23.00
		26	S. Worth Street @ Maple Avenue / City Annex (inbound) (223)	2.00	28.00
		27	Worth Street Transfer Hub/Burlington Downtown (112)	17.00	470.00
	3 Blue Outbound.	0	Worth Street Transfer Hub/Burlington Downtown (112)	671.00	62.00
		1	S. Worth Street @ Maple Avenue / City Annex (outbound) (228)	35.00	3.00
		2	S. Main Street @ East 6th Street (outbound) (229)	11.00	40.00
		3	S. Main Street @ Summit Drive (outbound) (230)	22.00	28.00
		4	Burlington City Park / YMCA / Kitchin St. (outbound) (231)	17.00	79.00
		5	S. Church Street @ Tarleton Avenue (outbound) (232)	7.00	1.00
		6	O'Neal Street @ Aldi Grocery Store (218)	28.00	59.00
		7	Church Street@ Huffman Mill/Harris Teeter (379)	42.00	90.00
		8	International Dr (RSA)/Holly Hill Mall (224)	66.00	97.00
		9	International Dr/Academy (Outbound) (286)	42.00	33.00
		10	Forestdale Drive @ Commerce Place (outbound) (235)	6.00	13.00
		11	Correct Time Plaza @ Church Street (outbound) (237)	2.00	42.00
		12	Westbrook Ave @ Carpet One/Food Lion (Outbound) (213)	45.00	155.00
		13	South Williamson Ave @ Eastgate Drive (303)	0.00	2.00
		14	South Williamson Ave @ Woodale Drive (304)	0.00	0.00
		15	West Haggard Ave @ North Holt Ave (306)	8.00	33.00
		16	West Haggard Ave @ Manning Ave (307)	0.00	0.00
		17	Manning Ave @ Popular (Outbound) (305) (305)	0.00	3.00
		18	Manning Ave @ Blakely Hall Ln (308)	0.00	0.00
		19	Cook Road @ Across from Beth Schmidt Park (309)	1.00	3.00
		20	Alamance Street @ Huffine Street (outbound) (239)	0.00	16.00
		21	Huffine St (outbound) (281)	2.00	10.00
		22	Burlington Ave @ Apple St. (outbound) (283)	0.00	12.00
		23	Burke Street @ Red Caboose / Downtown Gibsonville (outbound) (240)	12.00	84.00
		24	NC 100 @ Minneola Street (outbound) (241)	22.00	45.00
		25	Bethel Street @ Dollar General (outbound) (242)	0.00	15.00
		26	Harper Senior Center / Azela Circle / Gibsonville (243)	1.00	22.00
	4 Green Inbound	0	North Park Library Green/Purple Line Transfer (168)	573.00	7.00
		1	Rauhut Street @Sharpe Family Dollar (Inbound) (129)	22.00	20.00
		2	Jackson Park Inbound (148)	10.00	9.00
		3	Hatch Street @ Ray Street (Inbound) (101)	63.00	28.00

Monthly Ridership By Route Stop (All Days)

11/12/2023

			Month/Year (Arrival Date)	Oct 2023		
Route Name	Pattern Name	Stop Order - Sequence	Stop Name	Sum of Passenger Board	Sum of Passenger Alir	
5 Purple	4 Green Outbound	4	Hatch Street @ Logan Street (inbound) (102)	227.00	64.00	
		5	Tillman Street @ Lakeside Apts. (inbound) (103)	86.00	44.00	
		6	Elm Street @ Chestnut Street (inbound) (104)	55.00	20.00	
		7	Durham Street @ Cadiz Street (inbound) (105)	22.00	0.00	
		8	Durham @ James Dr (Inbound) (385)	17.00	7.00	
		9	Cadiz Street @ Glen Raven Mills (inbound) (106)	2.00	0.00	
		10	W.Webb Ave @ Lakeview Ave (inbound) (107)	24.00	25.00	
		11	W. Davis Street @ Food Lion (inbound) (108)	75.00	38.00	
		12	W. Davis St @ Garfield Road (inbound) (109)	2.00	1.00	
		13	W. Front Street @ Trollinger St. (inbound) (110)	17.00	10.00	
		14	Shadowood Apartments (386)	2.00	4.00	
		15	Trollinger @ Kivett (387)	82.00	25.00	
		16	Plaid St @ Peele St (388)	4.00	3.00	
		17	Peele St (389)	1.00	4.00	
		18	Tarpley Street (inbound) (111)	12.00	42.00	
		19	N. Fisher Street @ Trade Street (114)	225.00	101.00	
			Worth Street Transfer Hub/Burlington Downtown (112)	0.00	76.00	
		20	Worth Street Transfer Hub/Burlington Downtown (112)	17.00	1,168.00	
			0	Worth Street Transfer Hub/Burlington Downtown (112)	1,415.00	126.00
			1	N. Fisher Street @ Trade Street (114)	81.00	194.00
		2	Tarpley Street (outbound) (115)	22.00	28.00	
		3	Shadowood Apartments (386)	4.00	10.00	
		4	Trollinger @ Kivett (387)	29.00	116.00	
		5	Plaid St @ Peele St (388)	3.00	55.00	
		6	Peele St (389)	0.00	0.00	
		7	W. Front Street @ Trollinger St. (outbound) (300)	4.00	0.00	
		8	W. Davis St @ Garfield Road (outbound) (116)	0.00	1.00	
		9	W. Davis Street @ Food Lion (outbound) (117)	39.00	64.00	
		10	W.Webb Ave @ Lakeview Ave (outbound) (118)	15.00	31.00	
		11	Cadiz Street @ Glen Raven Mills (Outbound) (119)	3.00	3.00	
		12	Durham @ James Dr (Outbound) (390)	15.00	14.00	
		13	Durham Street @ Cadiz Street (outbound) (120)	9.00	14.00	
		14	Elm Street @ Spence Street (outbound) (121)	34.00	70.00	
		15	Tillman Street @ Lakeside Apts. (outbound) (122)	60.00	91.00	
		16	Hatch Street @ Logan Street (outbound) (123)	159.00	233.00	
		17	Hatch Street @ Ray Street (outbound) (124)	43.00	75.00	
		18	Key Street @ Rahut Street (outbound) (125)	3.00	3.00	
		19	Sharpe Road @ Morgantown Rd (outbound) (126)	11.00	60.00	
		20	Sharpe Road @ Lundsford Drive (outbound) (127)	87.00	40.00	
		21	Rauhut Street @ Westmoreland (100)	25.00	20.00	
		22	Rauhut Street @ Sharpe Family Dollar (outbound) (128)	8.00	4.00	
		23	North Park Library Green/Purple Line Transfer (168)	0.00	520.00	
	5 Purple	5 Purple Inbound	0	North Park Library Green/Purple Line Transfer (168)	443.00	4.00
			1	Sharpe Road @ Melrose Drive (inbound) (149)	11.00	1.00
			2	Beaumont Avenue @ Beaumont Court (inbound) (131)	24.00	1.00
			3	Homewood Avenue @ Vaughn Road (inbound) (132)	1.00	0.00
			4	Morningside Drive Apartments (inbound) (133)	43.00	28.00
5			Graham Hopedale Rd @ McKinney St (DSS) (inbound) (134)	82.00	18.00	
6			Martin Street @ Graham Hopedale Rd (inbound) (135)	3.00	22.00	
7			Martin Street @ Watson Drive (inbound) (136)	2.00	18.00	
8			Sellers Mills @ Church St. Plaza/Food Lion (inbound) (137)	196.00	64.00	
9			N Mebane St @ WalMart (inbound) (188)	378.00	122.00	
10			N. Mebane St. @ Cobb Avenue (inbound) (139)	10.00	3.00	
11			N.Mebane St. @ S. Beaumont Avenue (inbound) (140)	35.00	12.00	
12			N. Mebane St. @ Queen Anne Street (inbound) (378)	19.00	2.00	
13			James Street @ Harris Street (inbound) (142)	11.00	39.00	
14			James Street @ Rainey Street (inbound) (143)	11.00	4.00	
15			Highland Ave @ N.Main Street (Inbound) (173)	4.00	3.00	
16			Highland Ave @ Virginia Ave (inbound) (144)	0.00	0.00	
17			Friendly @ Fairfax St. (inbound) (381)	4.00	7.00	
18			Fairfax St. @N. Ireland Street (inbound) (145)	39.00	56.00	
19			N. Ireland St. @ Sellars St./ BHA (inbound) (146)	24.00	29.00	
20		N. Main St. @ Amtrak Station (inbound) (147)	1.00	18.00		
21		Worth Street Transfer Hub/Burlington Downtown (112)	1.00	1,266.00		
		0	Worth Street Transfer Hub/Burlington Downtown (112)	1,555.00	157.00	
		1	N. Main St. @ Amtrak Station (outbound) (150)	6.00	7.00	
		2	N. Ireland St. @ Sellars St./ BHA (outbound) (151)	22.00	29.00	
		3	Fairfax St. @N. Ireland Street (outbound) (152)	43.00	32.00	
		4	Fairfax St. @ Friendly (outbound) (382)	16.00	13.00	
		5	Highland Ave @ Virginia Ave (outbound) (153)	7.00	4.00	
		6	Highland @ N.Main street (outbound) (159)	4.00	0.00	
		7	James Street @ Rainey Street (outbound) (154)	2.00	25.00	
		8	James Street @ Harris Street (outbound) (155)	155.00	120.00	
		9	N. Mebane St. @ Queen Anne Street (outbound) (156)	22.00	11.00	
		10	N. Mebane St. @ S. Beaumont Avenue (outbound) (157)	13.00	34.00	
		11	N. Mebane St. @ Dover Avenue (outbound) (158)	6.00	37.00	
		12	N Mebane St @ WalMart (outbound) (138)	181.00	525.00	
		13	Sellers Mills @ Church St. Plaza/Food Lion (outbound) (160)	92.00	204.00	
		14	Martin Street @ Watson Drive (outbound) (161)	3.00	0.00	
		15	Martin Street @ Graham Hopedale Rd (outbound) (162)	1.00	13.00	
		16	Graham Hopedale Rd @ McKinney St (DSS) (outbound) (163)	30.00	61.00	
		17	Morningside Drive Apartments (outbound) (164)	0.00	23.00	
		18	Homewood Avenue @ Vaughn Road (outbound) (165)	1.00	3.00	
		19	Beaumont Avenue @ Beaumont Court (outbound) (166)	1.00	29.00	
		20	Sharpe Road @ Melrose Drive (outbound) (167)	27.00	48.00	
		21	Ross Street @ Chandler Avenue (outbound) (169)	21.00	37.00	
		22	Richmond Avenue @ farside Elizabeth Street (383)	17.00	44.00	
		23	Apple Street @ midblock Excel Christian Academy (384)	15.00	17.00	
		24	Apple Street @ Ross Street (outbound) (170)	3.00	9.00	
	25	Apple Street @ Baldwin Road (outbound) (171)	14.00	14.00		
	26	Crump Village (172)	5.00	5.00		
	27	North Park Library Green/Purple Line Transfer (168)	14.00	471.00		
Sum				14,760.00	14,844.00	
Rollup				16,805.00		

Transdev Operating Report

October 1, - October 31, 2023

Staffing at Link:

Currently we are staffed with 10 full time bus operators of which one is inactive. There are 3 full time paratransit operators, and 3 part time bus operators. There is 1 part time operator in training. There is 4 dispatchers/supervisors, an Operations Manager, and a General Manager. There are 2 mechanics, and one also serves as the Maintenance Manager.

Service:

Transdev operated 26 days of fixed route service in October, 22 weekdays and 4 weekends.

Route	Revenue Miles	Revenue Hours	Total Passengers
Red	5,365.32	365.22	4,114
Orange	5,416.8	361.58	3,047
Green	4,477.8	383.64	3,833
Purple	3,712.8	384.42	3,909
Blue	7,774	384.78	1,902
System totals	26,746.72	1,879.64	16,805

Key Performance Indicators:

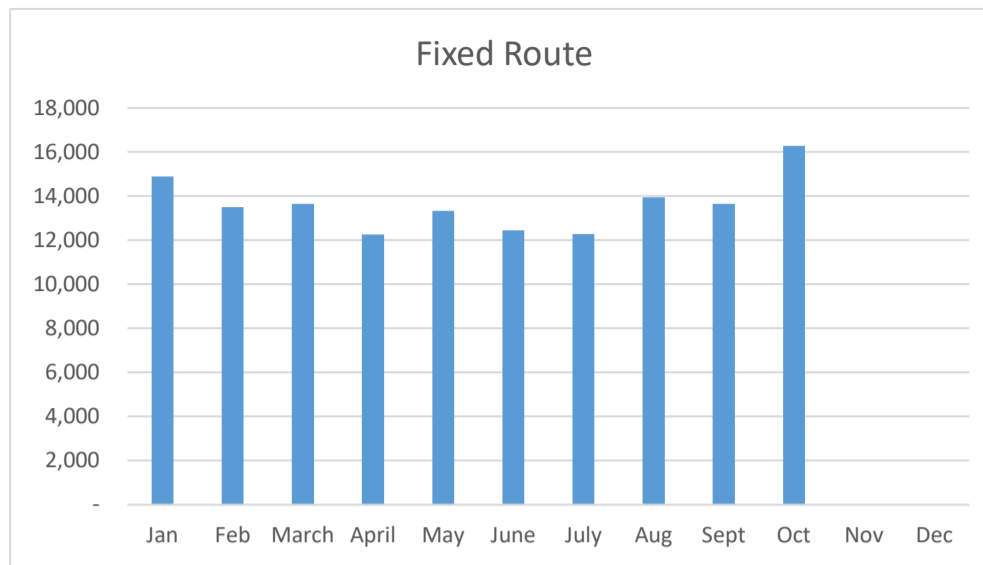
Route	Passengers/Mile	Passengers/Hour
Red	.77	11.26
Orange	.56	8.42
Green	.85	9.99
Purple	1.05	10.15
Blue	.24	4.9
Overall System Totals	.62	8.9

There were no preventable accidents or non-preventable accidents.

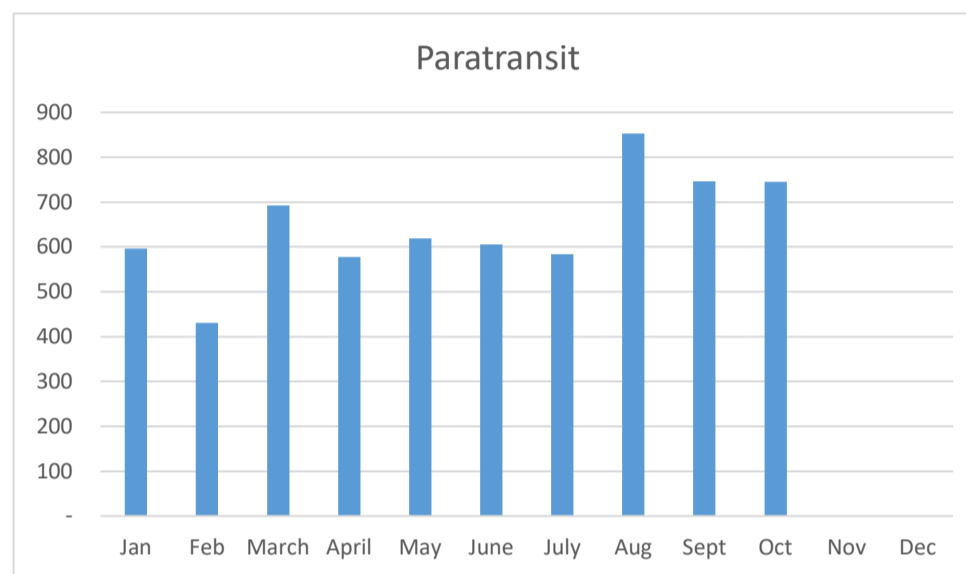
Paratransit Service

Funding Source	Passenger Trips	Live Revenue Hours	Passengers/Hour
Alamance	117	61.8	.52
Burlington	587	307.4	1.90
Elon	17	8.4	2.0
Gibsonville	22	12.6	1.74
System Total	743	390.3	1.9

FR 2023	TOTAL
Jan	14,896
Feb	13,499
March	13,641
April	12,268
May	13,334
June	12,450
July	12,290
Aug	13,943
Sept	13,651
Oct	16,283
Nov	
Dec	
TOTAL	136,255



PARA 2023	TOTAL
Jan	596
Feb	431
March	692
April	578
May	619
June	606
July	584
Aug	853
Sept	746
Oct	745
Nov	-
Dec	-
TOTAL	6,450



FY 16		LINK TRANSIT								
		FIXED ROUTE	2016	2017	2018	2019	2020	2021	2022	2023
FY 16	9,377	January		6,643	5,992	8,285	7,027	4,243	6,807	14,896
FY 17	79,498	February		6,410	7,067	8,011	6,609	3,449	7,761	13,499
FY 18	85,703	March		6,528	6,343	7,809	6,315	4,605	9,792	13,641
FY 19	104,551	April		6,065	6,440	10,223	3,273	3,880	9,615	12,268
FY 20	88,052	May		6,734	7,105	12,476	5,150	4,669	10,153	13,334
FY 21	50,093	June	9,377	8,461	7,790	9,964	3,967	3,818	11,924	12,450
FY 22	125,437	July	5,145	6,833	7,869	9,484	3,958	4,660	12,587	12,290
FY 23	164,846	August	7,779	7,746	8,122	10,831	3,957	7,394	14,439	13,943
FY 24	56,167	September	5,961	7,854	7,352	7,678	5,033	7,294	14,269	13,651
		October	6,743	8,107	9,809	10,178	4,071	8,983	14,868	16,283
		November	6,479	7,661	8,523	8,891	4,021	8,563	14,394	
		December	6,550	6,765	6,108	8,649	4,389	8,455	14,201	
		TOTAL	48,034	85,807	88,520	112,479	57,770	70,013	140,810	136,255

FY 16		LINK								
		PARATRANSIT	2016	2017	2018	2019	2020	2021	2022	2023
FY 16	66	January		200	285	485	498	368	400	596
FY 17	2,403	February		185	393	382	521	384	459	431
FY 18	4,366	March		246	414	425	439	492	528	692
FY 19	4,649	April		209	385	423	239	453	471	578
FY 20	4,443	May		235	464	438	237	414	534	619
FY 21	4,741	June	66	228	428	394	329	505	547	606
FY 22	5,935	July	110	255	379	422	277	440	460	584
FY 23	7,077	August	147	281	432	461	328	467	501	853
FY 24	2,928	September	183	410	381	440	480	497	625	746
		October	204	483	497	546	461	498	593	745
		November	229	407	519	496	366	513	640	
		December	172	322	336	458	418	450	612	
		TOTAL	1,111	3,461	4,913	5,370	4,593	5,481	6,370	6,450